

410 East Main St. Gridley, KS 66852 PHONE: 620-836-2888 FAX: 620-836-2878 www.bankcsb.biz

428 Neosho St. Burlington, KS 66839 PHONE: 620-364-8211 FAX: 620-364-2846

As a valued member of the Citizens State Bank family, please know that we are taking concerns surrounding COVID-19 very seriously.

235 Broadway PHONE: 620-273-6389 FAX: 620-273-8687

1448 Industrial Rd. Emporia, KS 66801 PHONE: 620-342-0200 FAX: 620-342-0600

32 E. Main St. Hamilton, KS 66853 PHONE: 620-678-3310 FAX: 620-678-3311

601 N. Main LeRoy, KS 66857 PHONE: 620-964-2299 FAX: 620-964-2699

1400 Topeka Ave. Lyndon, KS 66451 PHONE: 785-828-9750 FAX: 785-828-9761

320 W. Madison Ave. Madison, KS 66860 PHONE: 620-437-3500 FAX: 620-437-3501

407 N. Arrowhead Dr. New Strawn, KS 66839 PHONE: 620-364-8871 FAX: 620-364-8873

Cottonwood Falls, KS 66845 The well-being of our customers, employees, and communities is of the utmost importance to us. We have increased our precautionary measures including extra cleaning of surfaces and practicing social distancing. Rest assured, we will continue to adapt as the situation evolves and follow the guidance of the CDC in limiting exposure and being proactive.

> In the meantime, know that our devoted staff is here for you at any of our nine locations. We encourage those wanting to further limit exposure to take advantage of our drive-thru windows and ATMs. You can even monitor your banking from home using any of our variety of other services including online and mobile banking, e-statements, and bill pay.

We have an established Business Continuity/Disaster Recovery Plan that is reviewed and tested, including reporting and oversight by our regulators. Based on the plan and our Pandemic Preparedness, policies and procedures, we do not anticipate any significant disruption to our products and services as a result of the COVID-19 pandemic.

Please stay tuned to your email and our website (www.bankcsb.biz) for the most up-to-date information. And remember, you can always reach us via phone or email with any questions or concerns.